Partnerships for Inclusive and Resilient Social Canteen Services

Period of implementation: 01.01.2022 - 31.12.2024

EaP countries: Moldova

EU contribution: € 1 000 000

Total budget: € 1 327 609

Implementing organisation(s): Keystone Human Services International Moldova Association

Social media account links: @ProiectServiciiCantinaSociala,

Project website:

Project description:

The project aims to improve social canteen services in the Republic of Moldova in order to ensure their sustainability and to further extend the access to services for people from vulnerable groups.

Specifically, the project will encourage the active involvement of civil society organisations (CSOs) in policy dialogue with PAs regarding the process of adaptation and enhancement of the legal basis that regulates the activity of social canteen services. At the same time, a regulatory framework legislating an innovative mechanism of food surplus donation and redistribution through the Food Bank will be developed in partnership with central public authorities. The new legislative framework will create favorable conditions for CSOs and other public and private providers to deliver more efficient social canteen services, thus preventing food waste.

To this end, an online platform for the Food Bank will be created, which will encourage a cross-sectoral cooperation between food suppliers, CSOs, social service providers, volunteer networks.

The platform will further strengthen the Food Bank as a national coordination mechanism for the collection, storage and redistribution of food surplus to canteen services and vulnerable groups. Furthermore, five social canteens services provided by the Public Association "Concordia" will be refurbished with improved infrastructure and logistics and their activity will be financially supported, while the staff of the canteens will benefit from training.

Expected results:

The main expected result is the improvement of the quality of social canteen services in the country by implementing innovative models of social canteen services and by including the mechanism of collection and distribution of food surplus, thus ensuring the sustainability of the services.

Some of the concrete results expected from the project are:

- Three studies performed on the situational analysis of social canteen services provision in the Republic of Moldova, on best practices and innovative models in European countries and on food waste in Moldova.

Two advocacy campaigns conducted for the creation of a legal framework favorable to an efficient operation of social canteen services and the mechanism for donating and redistributing food surplus through cross-sectoral cooperation.
Innovative models of social canteen services developed on the basis of good national and European practices and agreed with policymakers.

- An online platform for the Food Bank functioning through intersectoral cooperation.

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- At least five social canteen services are provided by Public Association "Concordia. Social Projects" restructured and improved with infrastructure and logistics.

- At least 300 vulnerable people will benefit from improved social canteen services provided by "Concordia. Social

