

Moldova Assist: Improving access to quality public services and social cohesion

Duration: 01.06.2024 - 31.12.2025

Countries:
Moldova

EU contribution: € 2 500

Implementer:
People in Need Moldova



Social media:
facebook.com/PIN.moldova

Website(s): moldova.peopleinneed.net/en/

Project description:

The project, funded by the European Union and implemented by People in Need (PIN) Moldova, seeks to improve access to quality public services and strengthen social cohesion during Moldova's reform and EU accession process. It works with civil society organisations (CSOs), public service providers, and local and national authorities to ensure vulnerable and marginalised groups are not left behind. The project also anticipates and mitigates internal and external threats to peace and stability by fostering constructive dialogue, inclusive policymaking, and active civic engagement.

Expected results:

Outcome 1 – Improved access to public services for vulnerable groups:

- Public services at risk of interruption mapped and identified.
- Feedback and request channels for vulnerable groups maintained.
- Needs and trends assessed, services prioritised, and matched with CSOs.
- CSO sub-grants effectively utilised to provide public services.
- Direct cash or in-kind support provided to vulnerable residents.

Outcome 2 – Strengthened institutional and community capacities

- Capacity-building plan for public service personnel developed and tested.
- CSO representatives trained to promote dialogue, mediate conflicts, and lead joint initiatives.
- Participatory processes and community–authority initiatives implemented through targeted grants.

Outcome 3 – Enhanced awareness and media literacy

- Awareness-raising and social media campaigns addressing reforms, EU integration, and disinformation implemented.
- Community-based media and digital literacy initiatives supported.