PROJECT FACTSHEET

Funded by the European Union

Public Administration Reform



Duration: 01.06.2026 - 31.05.2029

Countries:
Moldova

EU contribution: € 5

Total budget: € 5

Implementer:
Haus - Finnish Institute of Public Management

Website(s): ega.ee/project/public-administration-reform-in-moldova/

Project description:

The project supports Moldova in building a more effective, transparent, and citizen-oriented public administration as part of the country's EU accession process. It helps central government institutions strengthen the coordination and implementation of public administration reform, align it with EU standards, improve human resource management, and develop more user-oriented public services.

To enhance human resource management of the public sector, the project supports the development and implementation of a Human Resource Management Information System that will improve workforce planning, personnel management, and evidence-based decision-making across government.

Through practical expertise and peer-to-peer cooperation with EU Member State institutions, the project contributes to a more professional, accountable, and service-oriented public administration in Moldova.

The project is implemented by HAUS (Lead Partner) and eGA in close collaboration with the State Chancellery of the Republic of Moldova.

Expected results:

The project helps Moldova build a stronger and more effective public administration and support Moldova's progress towards European Union accession through stronger public institutions by:

Strengthening the PAR policy framework: A comprehensive analysis of Moldova's Public Administration Reform (PAR) sector is conducted, with key strategic and policy documents reviewed and updated as needed;
Improving monitoring, evaluation and transparency: PAR monitoring, analysis, and evaluation mechanisms are strengthened, including pilot testing of new criteria-based approaches;
Strengthening human resource management policies and practices: The PAR Human Resource Strategy and action plan are reviewed, the Career Development Framework is enhanced and piloted, and salary reform is advanced;
Advancing digital HR management: introducing an operational Human Resource Management Information System (HRMIS);
Improving the quality and accessibility of public services of three executive agencies under the State Chancellery.